

Cameron Jackson

Systems Specialist · City of Carson · Los Angeles, CA

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PROFESSIONAL SUMMARY

Multi-cloud certified IT professional — AWS CloudOps Associate and Microsoft Azure Administrator (AZ-104) — Systems Specialist for the City of Carson, selected to take over administration of the City's cloud environment. Background in systems administration, identity and access management, and IT operations, with hands-on cloud projects in Terraform, CI/CD, and automation.

PROJECTS

Cloud Portfolio Site · [Live in production](#)

2026

- Proves any code push reaches production automatically — zero manual uploads — with a live site on **Azure Storage** static hosting behind a **GitHub Actions** CI/CD pipeline; the permanent hub for an ongoing lab series.

Secure 2-Tier Application · [Lab series, in progress](#)

2026

- Keeps a database unreachable from the internet while the web tier stays public — **Azure VNet** subnets, **NSG** rules, and **cloud-init**-provisioned **Linux VMs**.

EXPERIENCE

Systems Specialist · [City of Carson](#)

Present

- Selected to take over administration of the City's cloud environment — owning day-to-day operations of **Azure** and **AWS** resources across a citywide municipal IT footprint.
- Administer systems, identity, and day-to-day IT operations serving city staff across departments.
- Reduce errors and manual effort by automating repetitive processes with **Python** and **Bash** scripting, and build documentation and operational reporting used department-wide.

IT Support Engineer · [MediaAlpha](#)

2021 – 2023

- Served as first point of contact for IT support across **Windows** and **macOS** devices company-wide.
- Administered internal **SaaS** systems and the full account lifecycle — provisioning, procurement, onboarding/offboarding — supporting compliance (**SOX**, **NIST CSF**).

Technical Support Specialist · [Infineon Technologies](#)

2018 – 2021

- Supported and maintained complex network infrastructure across **Windows** and **Mac** devices.
- Handled account provisioning/deprovisioning, procurement, decommissioning, and asset administration.

Help Desk · [CSU Dominguez Hills](#)

2017 – 2020

- Maintained, upgraded, and replaced hardware and application software; led troubleshooting initiatives spanning networking and hardware.

TECHNICAL SKILLS

Cloud: AWS · Azure · Virtualization

Automation & IaC: Terraform · CI/CD · GitHub Actions · Python · Bash

Identity & Security: Identity & Access Management · Entra ID · Okta · Active Directory · RBAC · Key Vault

Systems & Networking: Windows · macOS · Linux · Networking · Endpoint & Patch Management · Monitoring

CERTIFICATIONS

AWS Certified CloudOps Engineer – Associate — Amazon Web Services, 2026

Microsoft Certified: Azure Administrator Associate (AZ-104) — Microsoft, June 2026

Okta Certified Professional — Okta, 2021 (expired 2023)

EDUCATION

Master of Science, Computer Science — California State University, Chico

In progress · Expected Fall 2027

Bachelor of Arts, Computer Technology — California State University, Dominguez Hills

Homeland Security